

RETURN FORM

ORDER NUMBER:

E-MAIL:

TELEPHONE:

CUSTOMER NAME:

DATE:

PRODUCT CODE

REASON FOR RETURN

Colour/Size

1 2 3 4 5 6 7 8 9

PRODUCT CODE	1	2	3	4	5	6	7	8	9

Check the box corresponding to the reason for return from the options below:

1. Defective
2. It was too small
3. It was too big
4. I expected a different quality
5. I expected a different fitting
6. Delay in delivery
7. I received the package in bad condition
8. I changed my mind
9. I expected something different

You have the right to make your return within 30 days of the date of your order confirmation..

By making online returns, following the instructions, you can return all or part of your order in the following ways free of charge:

- Via Speedex courier
- Box Now mailbox

Otherwise, you can make a return at a Celestino store. We would like to inform you that as soon as your return is received by us, you will receive a text message (viber or sms or email) with the amount of the refund, which will appear as a credit balance in your account. Then, you can place a new order by phone or through the e-shop.

The products must bear their original markings and be suitably packed for return. The products in the package cannot be returned if the packaging is open. Underwear and swimwear with a protective sticker cannot be changed if the sticker has been removed

More information can be found at www.celestino.gr/returns.